sonoro

USER MANUAL

PLATINUM Signature

English

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Document information

Operating manual for:
PLATINUM Signature

- Read this manual carefully.
- Keep the manual accessible.
- Follow the instructions in the accompanying safety manual.
- If you pass the device on to someone else, also provide this manual and the accompanying safety manual.

This operating manual forms part of the product and is protected by copyright. Reproduction, reprinting and distribution require permission.

Getting started with setup

The PLATINUM Signature must be assembled and adjusted before first use. Start with the Safety information and Preparation and positioning.

Manufacturer

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Fax +49 2131 7517-599
support@sonoro.com

Need help?

Visit our support website for further information.

You can also find further information on our YouTube channel.

Safety information

Introduction

The following safety and operating instructions will help you use the PLATINUM Signature easily and safely.

- Read these safety instructions and the operating manual before using the device.
- Keep the documents in a suitable, accessible place.
- If you pass the device on to someone else, also provide these documents.
- Failure to follow the instructions may result in serious injury and damage to the device.
- The manufacturer accepts no liability for damage caused by failure to follow the instructions.

Intended use

The device is intended exclusively for private use and is not suitable for commercial use. Only use it as described in this operating manual. Further information is available at sonoro.com.

Any other use is prohibited. The manufacturer accepts no liability for damage caused by improper use.

Children and people with limited perception

- Do not leave the device unattended or use it when children or people who cannot assess the risks are nearby.
- People, including children, who cannot use the device safely because of their physical, sensory or mental abilities or a lack of experience or knowledge may only use it under the supervision or instruction of a responsible person. Keep the device out of their reach.
- Packaging materials are not toys. There is a risk of suffocation.

Power supply

Warning: Risk of electric shock

The device is powered by electricity. Follow these instructions to prevent electric shock, fire and damage.

- Never touch the mains plug with wet hands.
- Always pull directly on the plug when unplugging it from the socket. Never pull on the cable, as this may damage it.
- The socket and mains plug must remain freely accessible at all times so that you can immediately disconnect the device from the mains in an emergency.
- Make sure the power cable is not bent, pinched or run over. Route it so that it does not create a trip hazard and cannot be reached by children.
- Keep the device away from rain, moisture and heat sources.
- Only operate the device if the mains voltage indicated on its rating plate and power adapter matches the voltage of your socket. Incorrect voltage may destroy the device.
- Only use the supplied power adapter, or the one specified in this operating manual, and its power cable.
- To prevent fire, disconnect the device completely from the mains if it will not be used for an extended period. To do this, unplug the mains plug from the socket.

Power supply markings

Marking	Meaning
	**Class II:** Protection through double or reinforced insulation.
	**Alternating current:** Marking for the corresponding power supply.
	**Direct current:** Marking for the corresponding power supply.

Transport and shipping

Improper transport or shipping may damage the device or a record left on it and cause malfunctions.

- When transporting the device in a vehicle, stow it so that it does not endanger the occupants.
- Protect the front, edges and corners from pressure and excessive loads. Do not tilt the device over its edges or corners or place it upside down.
- Use the original packaging for transport or shipping whenever possible. Keep it for this purpose.
- If the original packaging is no longer available, use a sufficiently large box and fill the empty spaces with suitable packing material, such as polystyrene.
- Remove the record from the platter before transport or shipping.
- Also follow the device-specific preparations under Transport and shipping.

Ambient conditions and positioning

Use the device in moderate climates and dry indoor rooms.

- Protect the device from weather, moisture, high temperatures and strong sunlight. Do not use it outdoors.
- Protect the device from liquids, splashing and dripping water. Do not place containers filled with liquid, such as vases, on or next to the device.
- Do not use the device in areas with high humidity. Protect it from heavy soiling, such as grease splashes or unfiltered kitchen exhaust air.
- Do not place the device on or immediately beside fire or heat sources, such as burning candles, hobs or heaters.
- Place the device on a stable surface and protect it from strong mechanical vibrations.

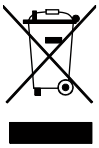
Unpacking and initial setup

- The rubber feet may stain certain surfaces. Use a suitable protective base if necessary.
- Only use the media specified in this operating manual.
- Follow the instructions for Preparation and positioning and the Power supply.

Faults

- Do not attempt to repair a faulty device yourself.
- Damaged mains plugs, power adapters or power cables must be replaced by the manufacturer or its customer service department to prevent electric shock.
- If liquid has entered the device, or it has been dropped or otherwise damaged, it must be checked by an authorised dealer.
- In these cases, disconnect the device from the mains and contact an authorised dealer or customer service as soon as possible.

Disposal at the end of service life



Devices bearing this marking must **not be disposed of with household waste**. Take the device to a collection point for the recycling of electrical and electronic equipment.

For disposal information, contact your local authority, local waste disposal company or the shop where you purchased the device. Proper disposal protects the environment and your health.

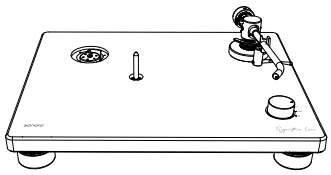
Batteries and rechargeable batteries may contain toxic heavy metals and must not be disposed of with household waste either. Take any batteries requiring disposal to a municipal collection point or have them disposed of by a specialist company.

Package contents

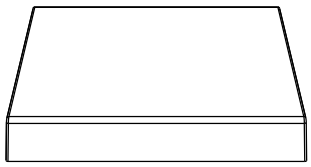
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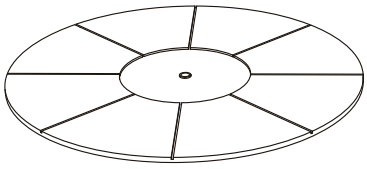
Operating manual and safety instructions



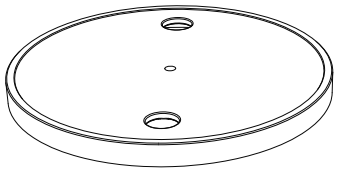
Turntable



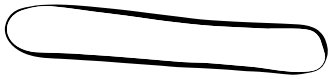
Dust cover



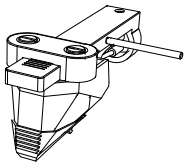
Platter mat



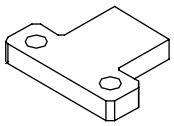
Platter



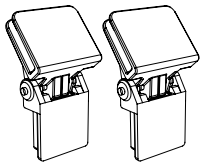
Drive belt



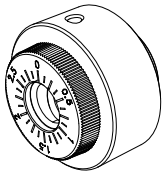
Headshell with cartridge



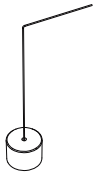
Additional headshell weight for lighter cartridges



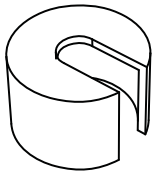
Dust cover hinges



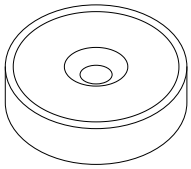
Counterweight



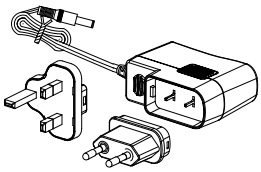
Anti-skating weight



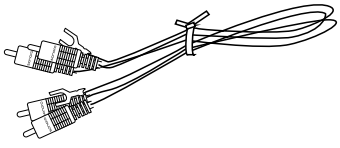
Additional weight



45 RPM adapter (7" single adapter)



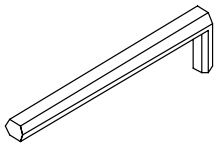
Power adapter with EU and UK plug adapters



RCA cable with ground wire

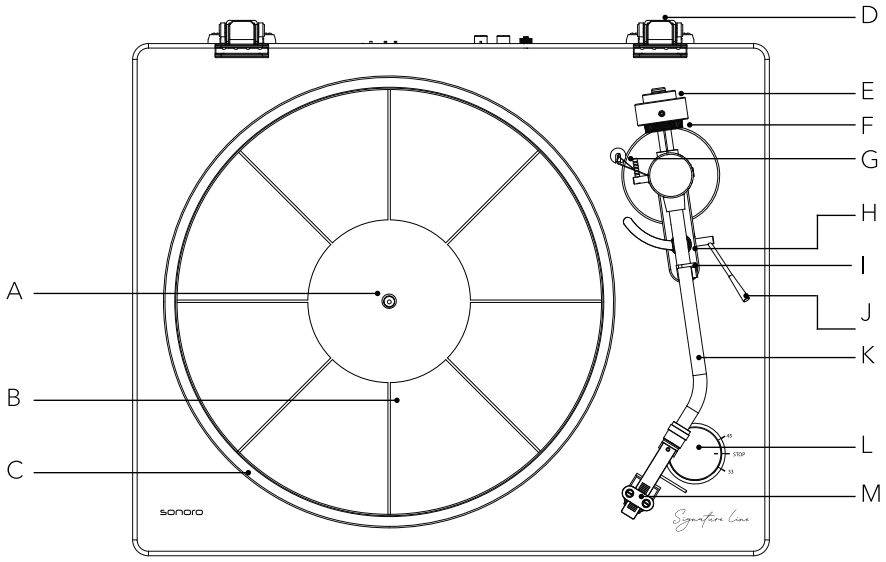


Alignment template



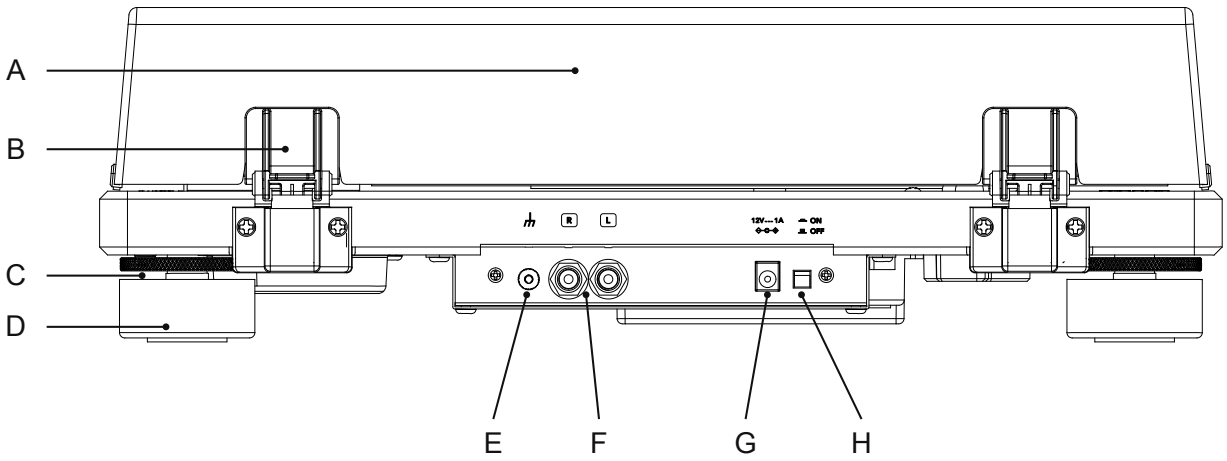
Hex key

Top view



A	Spindle	**B**	Platter mat
C	Platter	**D**	Dust cover hinge socket
E	Counterweight	**F**	Adjustment scale
G	Anti-skating weight	**H**	Tonearm rest
I	Tonearm clamp	**J**	Tonearm lift lever
K	Tonearm	**L**	Speed selector
M	Headshell with cartridge		

Rear view and connections



A	Dust cover	B	Hinges
C	Locknut	D	Feet
E	Ground terminal	F	RCA audio output
G	DC input socket	H	On/off button

Connecting an audio system · Connecting the power supply

Technical data

Turntable

Type	2 speeds, manual operation
Drive	Belt drive
Motor	Optically controlled DC motor
Speeds	33⅓ rpm and 45 rpm
Platter	Damped die-cast aluminium, approx. 1.5 kg
Wow and flutter	< 0.15% (33 rpm) at 3 kHz
Signal-to-noise ratio	≥ 61 dB (A-weighted, 20 kHz, LPF)
Output level	5 mV (1 kHz, 5 cm/s)
Output sockets	RCA

Tonearm

Arm type	Statically balanced J-shaped tonearm
Effective length	224 mm
Overhang	19 mm
Adjustable tracking force	0 to 2.5 g
Permitted cartridge weight	5 to 9.5 g

Cartridge

Model	Ortofon 2M Red
Type	Moving Magnet (MM)
Recommended load impedance	47.000 Ω
Amplifier connection	MM input

Output voltage	5.5 mV (1 kHz, 5 cm/s)
Stylus type	Elliptical diamond
Stylus tip radius	r/R 8/18 µm
Tracking force	1.6 to 2.0 g (default: 1.8 g)
Cartridge weight	7.2 g
Headshell weight	11 g including screws, nuts and connection wires

General

Dimensions (W × D × H)	Approx. 423 × 356 × 129 mm
Weight	Approx. 6.94 kg
Operating temperature	+10 °C to +40 °C
Power consumption – on	< 2.4 W
Power consumption – off	< 0.1 W
Power consumption – additional operating state	< 0.3 W
Replacement stylus (available separately)	Ortofon 2M Red / 2M Blue

Power adapter

Manufacturer's name and address	Golden Profit Electronics Ltd., Shayao Chenwu Village, Shijie Town, Dongguan, Guangdong, China
Model identifier	GPE012T-120100-Z
Input voltage	AC 100–240 V
Input frequency	50/60 Hz
Output voltage	DC 12.0 V
Output current	1 A

Output power	12.0 W
Average active efficiency	More than 82.96%
Efficiency at low load (10%)	Approx. 82.0%
No-load power consumption	0.10 W or less

Specifications are subject to change without notice.

Preparation and positioning

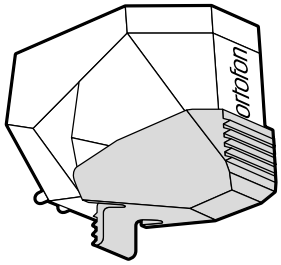
The PLATINUM Signature must be assembled before first use.

ℹ Note

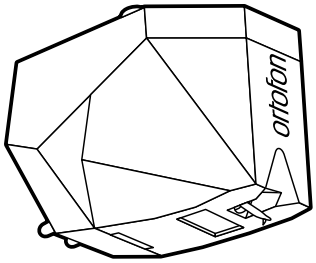
Do not connect the turntable to a mains socket using the power adapter until assembly is complete.

Initially leave the stylus guard fitted during assembly. Remove it only at the specified assembly step.

The stylus is a high-precision component. Do not touch it with your fingers or let it drop onto the record, as this may damage it.



✓ Correct



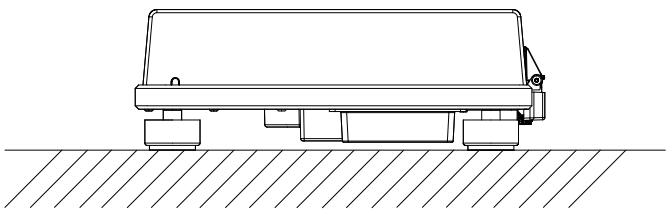
× Incorrect

Removing the transport restraint

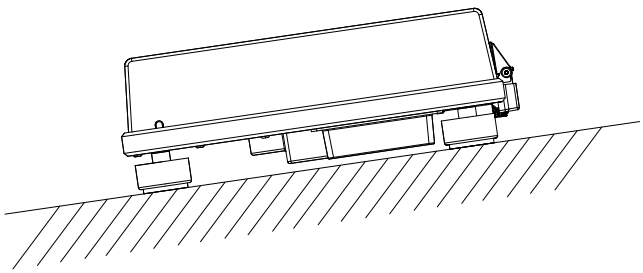
Remove the cable tie securing the tonearm.

Positioning the turntable

1. Place the PLATINUM Signature on a level, stable surface.
2. If the surface is uneven, adjust each foot individually: loosen the locknut and turn the foot to the required height.
3. Then tighten the locknut again.



Correct

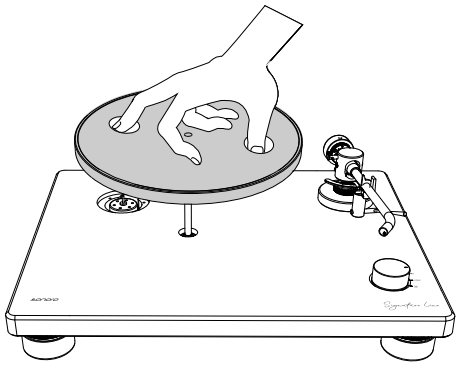


Incorrect

Platter, drive belt and mat

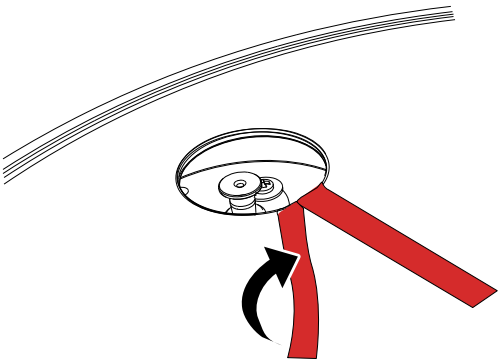
Fitting the platter

1. Hold the platter firmly and carefully place it onto the spindle.
2. Turn the platter until the motor pulley is visible through the circular hole in the platter.

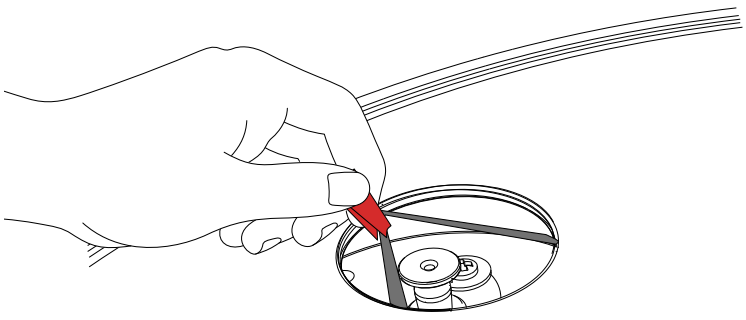


Fitting the drive belt

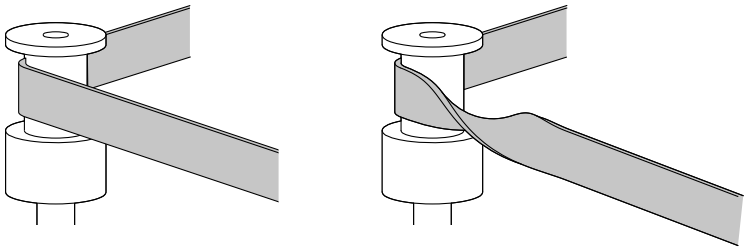
1. Pull both ends of the red ribbon and hold them firmly.



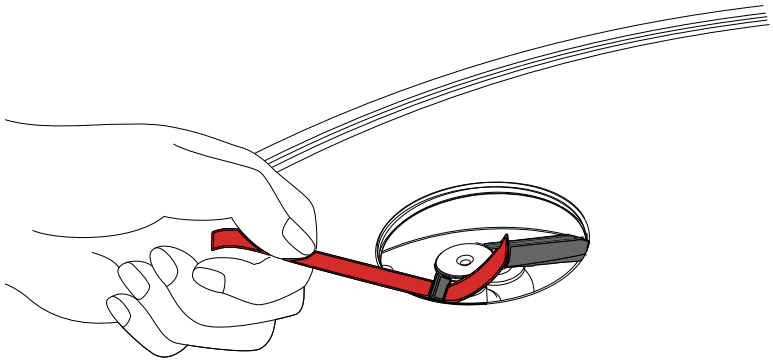
2. Place the drive belt around the motor pulley.



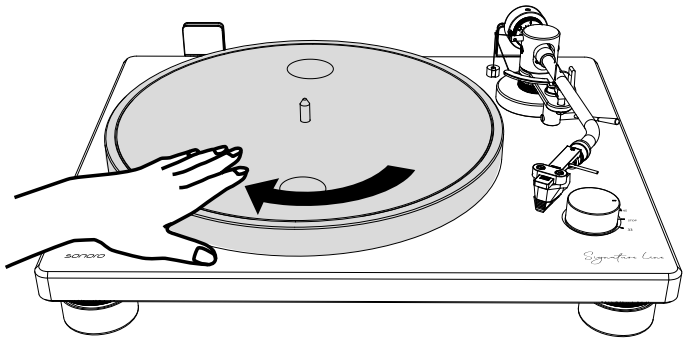
3. Make sure the drive belt is not twisted.



4. Remove the red ribbon from the drive belt.

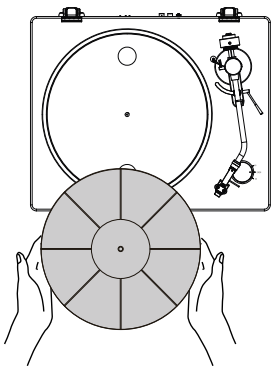


5. Rotate the platter several times to make sure the belt is securely seated and turns smoothly.



Fitting the platter mat

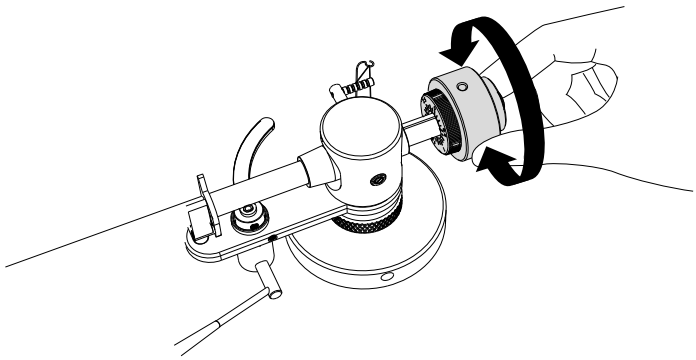
The mat has a top and a bottom. For it to function correctly, the **felt side must face downwards**. Place the mat on the platter.



Fitting the counterweight and headshell

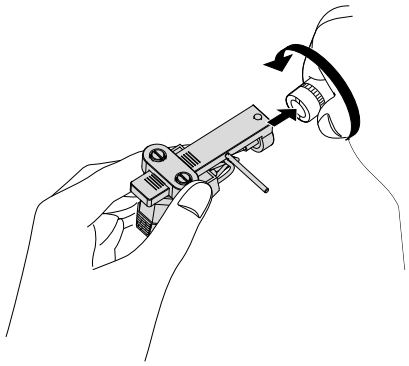
Fitting the counterweight

1. Push the counterweight onto the end of the tonearm. The scale must face forwards.
2. Apply gentle forward pressure while slowly turning it anticlockwise.



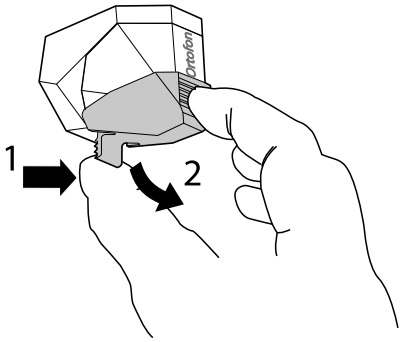
Inserting the headshell

1. Insert the headshell into the front end of the tonearm.
2. Turn the locking collar clockwise to secure the headshell.



Removing the stylus guard

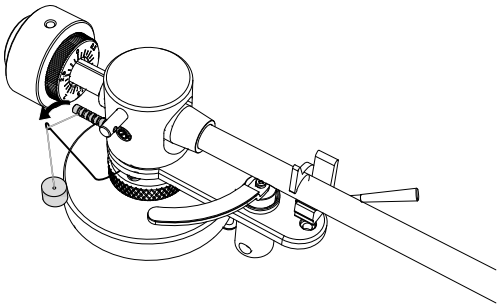
1. Hold the stylus guard at the front and rear while pressing the latch at the rear.
2. Slowly pull the guard downwards.



Balancing the tonearm

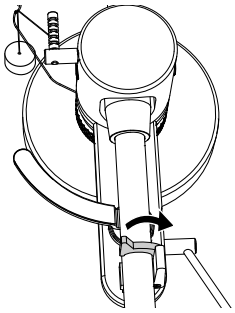
Initially attaching the anti-skating weight

Place the loop of the anti-skating weight over the guide shaft in the frontmost groove, then pass the thread through the eye of the guide bracket.

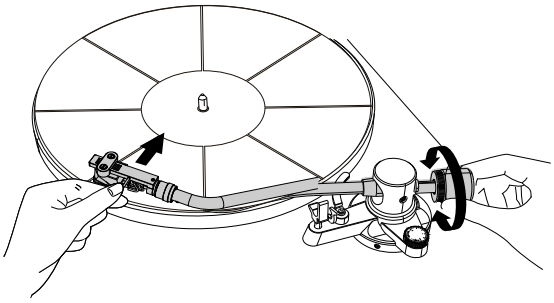


Positioning the tonearm

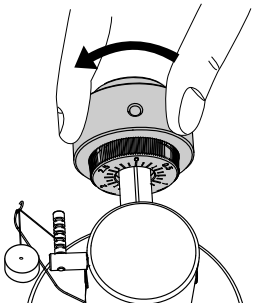
1. Release the tonearm clamp.

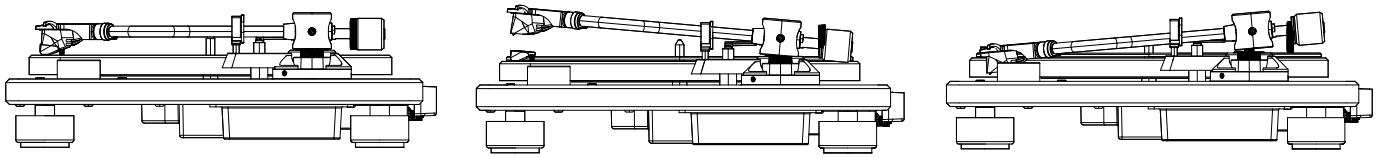


2. Hold the headshell with your finger and move the tonearm over the platter.



3. Adjust the counterweight so that the tonearm **floats parallel to the platter**.





Correct **Incorrect** **Incorrect**

4. Return the tonearm to its original position.
5. Lock the tonearm clamp.

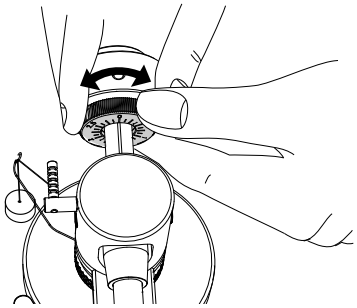
Set the final position of the anti-skating weight in the next step.

Setting tracking force and anti-skating

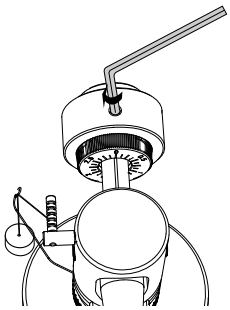
Setting tracking force

Prerequisite: The tonearm is balanced.

1. Turn the counterweight ring until the centre line on the scale aligns with **0**.
2. Turn **only the ring**. The counterweight must not turn with it.



3. Then turn the counterweight and scale together to set the appropriate tracking force for the cartridge.
4. For the supplied **Ortofon 2M Red, the recommended tracking force is 1.8 g**.
5. Carefully secure the counterweight using the hex socket screw and supplied hex key.



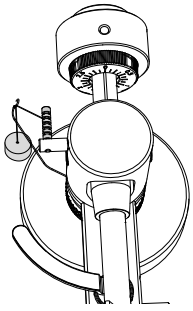
Setting anti-skating force

The stylus must run in the centre of the record groove. This prevents audible distortion and uneven wear of the stylus and records.

- If the tonearm pushes too far outwards, the right channel becomes distorted.
- If it pulls too far inwards, the left channel becomes distorted.

Set the anti-skating force according to the tracking force and stylus profile.

For the supplied **Ortofon 2M Red**, place the loop of the anti-skating weight in the **second groove from the rear**.



Other Ortofon 2M cartridges

Cartridge	Setting
Ortofon 2M Blue	Second groove from the rear
Ortofon 2M Bronze	First groove from the rear plus additional anti-skating weight
Ortofon 2M Black	Third groove from the rear plus additional anti-skating weight

Note

To adjust the anti-skating force for other cartridges, contact your specialist dealer or use a record with suitable test signals.

Fitting and using the dust cover

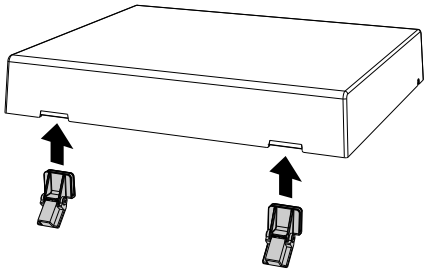
Note

The dust cover protects the turntable's delicate components. Keep it closed when the device is not in use.

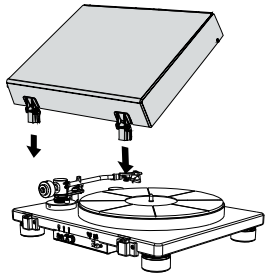
- Do not open or close the cover while a record is playing.
- Take care not to trap your fingers when opening and closing it.
- Do not place anything on the dust cover.

Fitting the dust cover

1. Align the hinges with the holders on the dust cover and insert them.
2. Insert the hinges fully into the hinge sockets on the rear of the turntable.



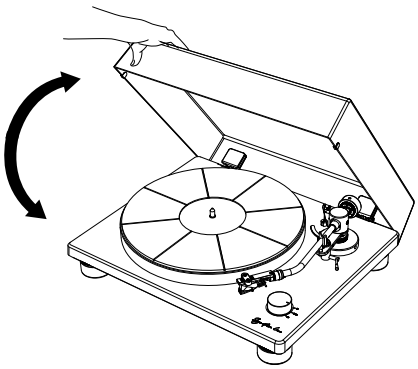
1 · Fit the hinges



2 · Fit the dust cover

Opening the dust cover

1. Hold the front edge and carefully raise the cover fully to its stop.
2. The cover stays open in this position.



Closing the dust cover

Carefully lower the dust cover until it is closed.

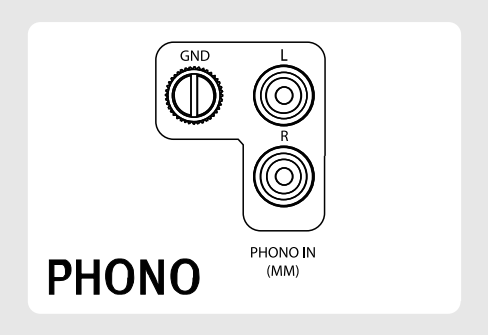
Connecting an audio system

The fitted Ortofon 2M Red is an **MM cartridge**. Therefore, set your audio system or phono preamplifier to **MM, not MC**.

> **Note**
>
> The connected audio system or amplifier must be switched off and the volume set low.
>
> Before switching on the audio system and PLATINUM Signature, make sure all connections are correctly made and the correct preamplifier setting is selected. Otherwise, loud humming may occur and damage the audio system or speakers.

Making the RCA connection

Connect the PLATINUM Signature and your audio system using the supplied RCA cable. Use the audio system's phono MM input.



Connecting the ground wire

If your audio system has a built-in phono amplifier, it will usually have a ground terminal. Secure the ground wire to both devices.

- The ground terminal on the PLATINUM Signature is **not a protective earth connection**.
- Depending on the audio system, connecting the ground wire may have the opposite effect and cause humming. In this case, it does not need to be connected.
- We recommend connecting the PLATINUM Signature to the ground terminal of a MAESTRO Quantum.

Power adapter and power supply

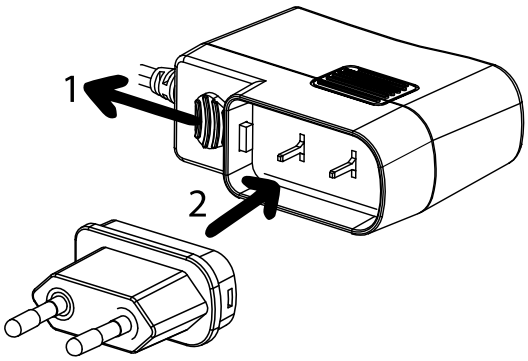
Warning: Risk of electric shock!

Never insert the detachable mains plug into a socket on its own, without the power adapter.

Make sure the plug and adapter are properly locked together.

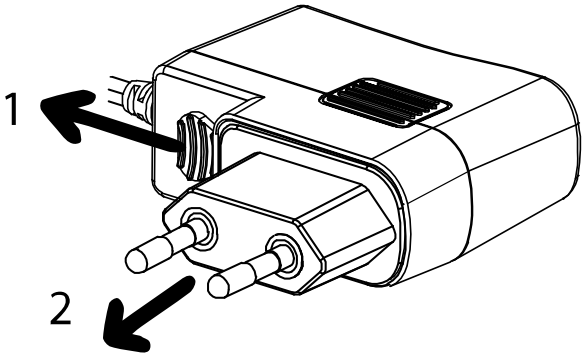
Attaching the mains plug to the adapter

1. Pull the clip down and hold it.
2. Insert the rounded corner of the plug into the upper part of the adapter.
3. Press the required mains plug straight onto the adapter's contact pins until it is fully inserted.
4. Release the clip and lock the power adapter in place.



Detaching the mains plug from the adapter

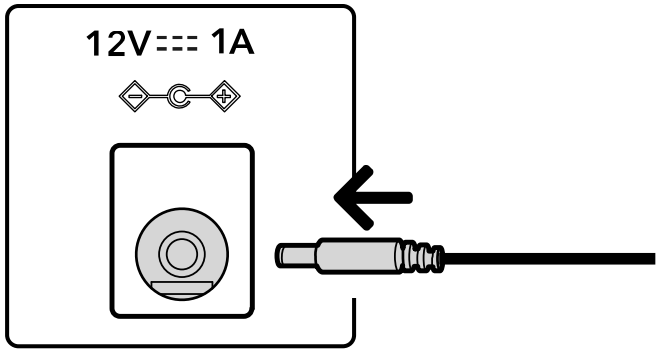
1. Pull the clip down and hold it.
2. Pull the mains plug straight out of the power adapter.



Connecting the power adapter

First make all other connections.

1. Connect the supplied power adapter to the DC input socket on the turntable.
2. Plug the power adapter into a mains socket.



Playing records

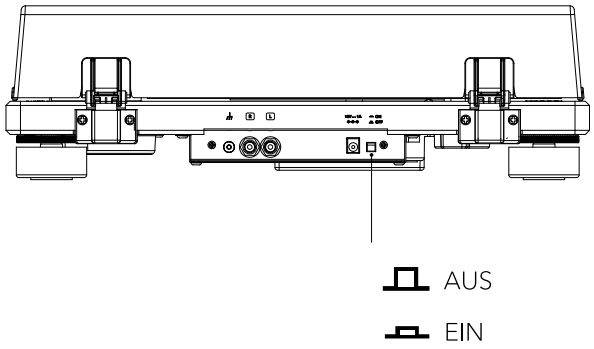
Note

Reduce the audio device's volume before playing a record. The loud crackling noise as the stylus enters the lead-in groove may damage the speakers or audio device. Wait until the cartridge is fully lowered before adjusting the volume.

- Even new records may crackle during playback. This noise is characteristic of records.
- Place only one record at a time on the platter.
- Close the dust cover for playback to prevent dust accumulation.
- Do not stop the platter rotating by hand during playback.
- Excessive volume may cause acoustic feedback. Reduce the amplifier volume and provide acoustic isolation.

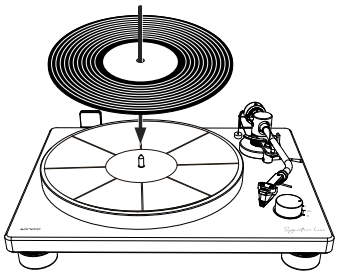
Switching on the device

1. Press the on/off button on the rear of the turntable to switch it on.
2. Carefully open the dust cover.

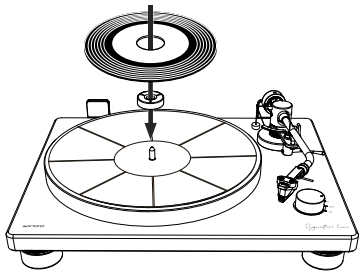


Placing a record on the platter

1. Place the record on the platter mat. The spindle must pass through the record's centre hole.
2. Use the supplied single adapter for singles.



A · Place a record on the platter

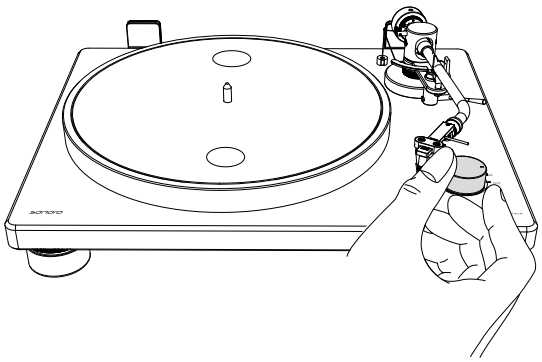


B · Single with adapter

Selecting the speed

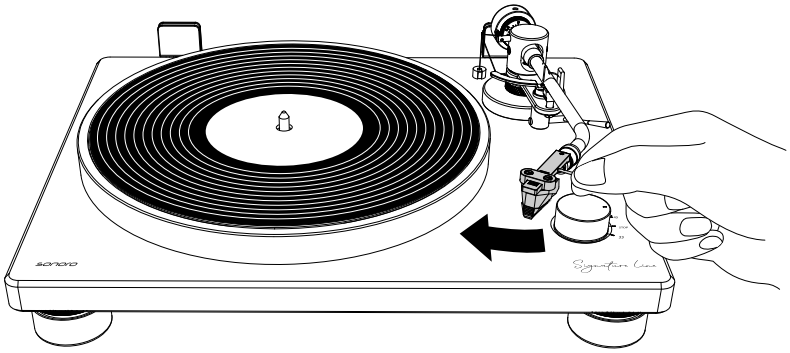
The playback speed is normally printed on the record label. The turntable can be set to **33⅓ rpm** or **45 rpm**.

1. Set the speed selector to the position appropriate for the record: **33** or **45**.
2. Release the tonearm clamp.



Starting playback

1. Using your finger on the headshell, guide the tonearm over the edge of the record or to the track you want to start with.
2. Use the tonearm lift to lower the tonearm slowly until the stylus touches the record and playback begins.
3. Carefully close the dust cover.



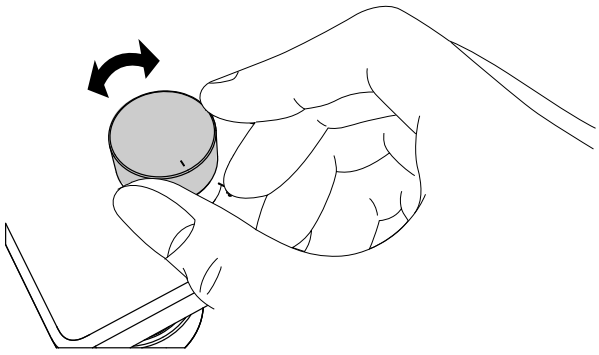
Ending playback

Note

The PLATINUM Signature is a manual turntable. It has **neither an automatic stop function nor automatic power management**.

At the end of a record, always raise the tonearm manually using the tonearm lift to prevent damage to the stylus and record.

1. Raise the tonearm lift.
2. Using your finger on the headshell, move the tonearm back to its original position.
3. Turn the speed selector to **STOP**. The platter stops and the device enters a low-power mode.
4. Press the on/off button on the rear to switch off the turntable when it is no longer in use.



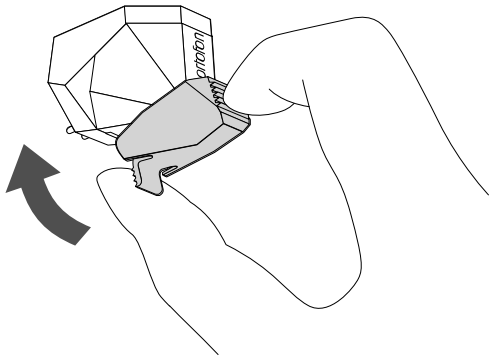
In the **STOP** position, the device is not completely disconnected from the power supply.

Cleaning the device and stylus

Fitting the stylus guard

Fit the guard over the stylus:

1. Hold the guard at the front and rear.
2. Align it with the front of the cartridge and slowly raise it.



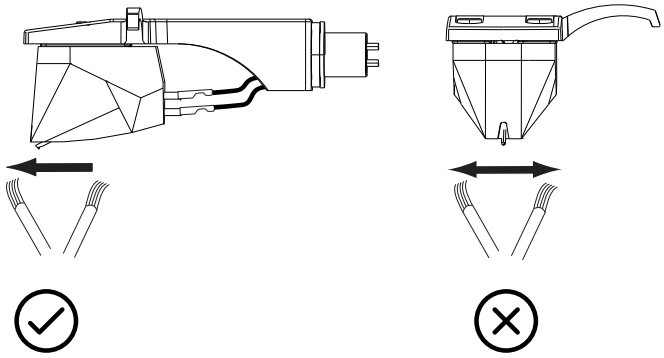
Cleaning the turntable and dust cover

- Use a soft, dry cloth.
- If this does not remove the dirt, use a slightly damp cloth. Then dry the turntable with a soft, dry cloth.
- Do not use chemical solutions such as alcohol, benzine or paint thinner. They may damage the surface.

Cleaning the stylus

Styli are precision components. Handle the stylus carefully to avoid bending or damage. A bent cantilever or damaged stylus can no longer follow the groove correctly and may damage records or cause other malfunctions.

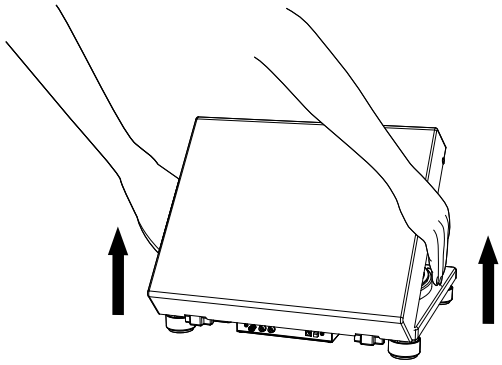
- Do not clean the stylus with thinner or other chemicals.
- If the stylus is heavily soiled, use a small brush. This is not included.
- Move the brush **from back to front**. Do not brush across the stylus.



Transport and shipping

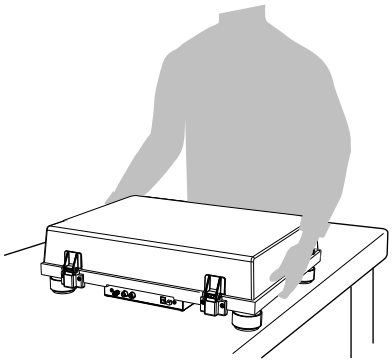
Removing the dust cover

1. Open the dust cover fully.
2. Hold both sides near the bottom of the cover.
3. Carefully pull the cover upwards out of the hinge sockets.



Transporting the turntable

1. Lock the tonearm clamp.
2. Switch off the turntable and unplug the power adapter from the mains socket.
3. Disconnect all cables from the turntable.
4. Fit the guard over the stylus.
5. Hold the turntable securely from underneath when transporting it.
6. Adjust tracking force and anti-skating as necessary when setting up the device again.



Packing for transport or shipping

Caution

Use the original packaging whenever possible. It offers the best protection, especially when shipping the device for repair. Use sufficiently sturdy and protective packaging to prevent transport damage.

If the original packaging is no longer available:

1. Wrap the parts in bubble wrap or similarly protective material.
2. Remove the dust cover and wrap it carefully.
3. Carefully remove the platter and mat and wrap both. Do not roll or fold the mat.
4. Fit the stylus guard. Remove the headshell with cartridge and the counterweight from the tonearm, and carefully wrap these parts.
5. Lock the tonearm clamp and secure it in place with a little adhesive tape.
6. Carefully wrap the turntable.

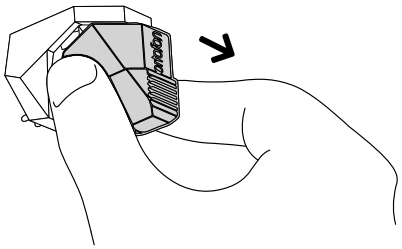
Replacing the stylus

A worn stylus reduces sound quality and may damage records. Replace it after approximately **1,000 hours of playback** with a specified replacement stylus.

- Use a stylus for **Ortofon 2M Red / 2M Blue**.
- To use the stylus of a **2M Bronze or 2M Black**, the entire cartridge must be replaced.
- Also follow the instructions in the replacement stylus manual.

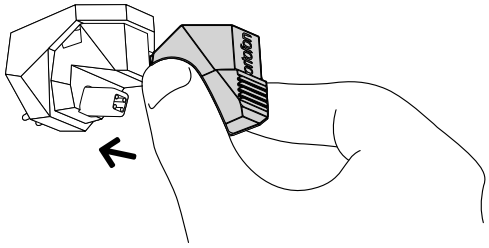
Removing the stylus

1. Leave the stylus guard fitted.
2. Detach the headshell from the tonearm.
3. Hold the cartridge in one hand. With the thumb and forefinger of your other hand, hold the stylus's plastic housing and pull it out of the cartridge.



Installing a new stylus

1. Carefully slide the replacement stylus into the cartridge from the front.
2. Make sure the stylus is fully inserted into the cartridge.
3. Refit the headshell to the tonearm.



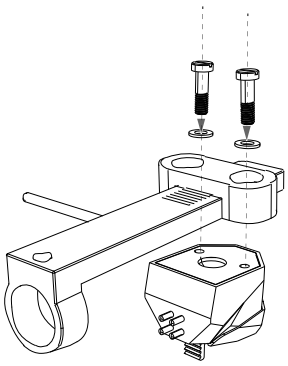
Replacing the cartridge

The PLATINUM Signature is supplied with an **Ortofon 2M Red** as standard.

> **Note**
>
> If you use a different cartridge, the overhang, tracking force, anti-skating and tonearm height may need adjustment. If in doubt, contact your specialist dealer.
>
> For information on other Ortofon 2M cartridges, see Tracking force and anti-skating.

Removing and fitting the cartridge

1. Leave the stylus guard fitted.
2. Remove the headshell from the tonearm.
3. Using a flat-blade screwdriver, first remove the mounting screws and washers, then remove the cartridge from the headshell.
4. Initially screw the new cartridge onto the headshell only lightly so that it can still be moved.
5. Refit the headshell to the tonearm. Fitting is described under Counterweight and headshell.
6. Lightly tighten the screws with a flat-blade screwdriver, then adjust the Overhang.



The illustration shows the screws, plastic washers, cartridge and contacts on the rear of the cartridge.

Connecting the headshell wires

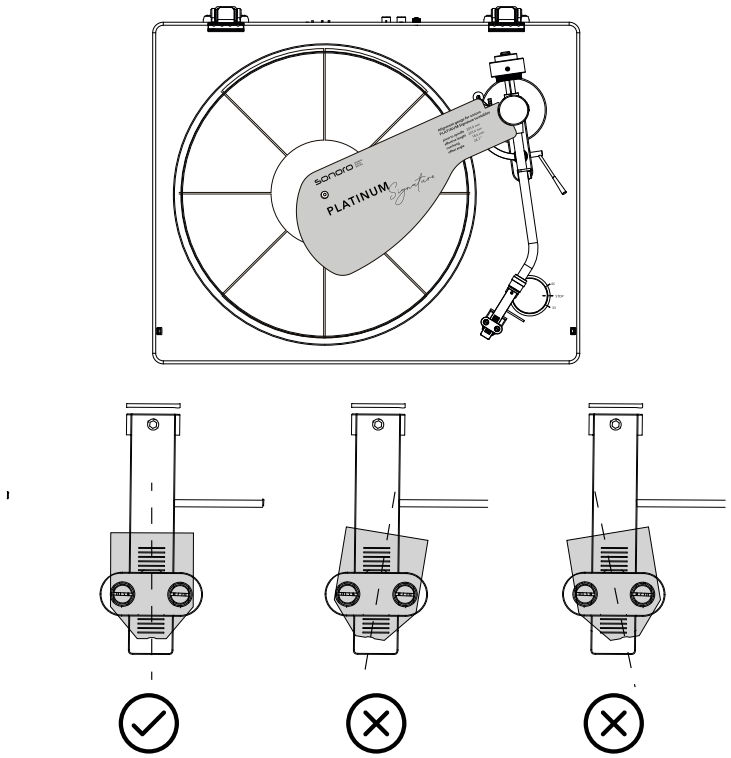
Signal	Wire colour
Left channel + (L+)	White
Left channel – / ground (LG)	Blue
Right channel + (R+)	Red
Right channel – / ground (RG)	Green

Follow the new cartridge's instructions for fitting it and connecting the headshell wires. The Ortofon 2M colour coding is shown in the Ortofon fitting instructions.

Adjusting overhang and tonearm height

Adjusting the overhang

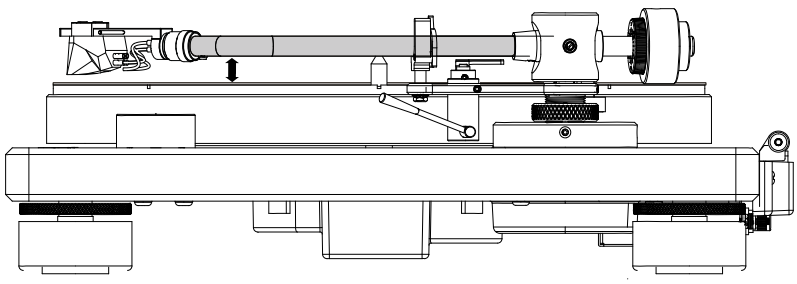
1. Temporarily remove the anti-skating weight.
2. Place the PLATINUM Signature alignment template between the spindle and tonearm, below the tonearm rest.
3. Remove the stylus guard from the new cartridge and carefully lower the tonearm onto the alignment template.
4. Align the stylus exactly with the alignment mark. This is easiest to see from the left-hand side.
5. When the stylus is aligned exactly, the overhang is correctly adjusted. Carefully tighten the cartridge screws. The white lines on the headshell can be used as a guide.
6. Then adjust the tracking force.



Adjusting tonearm height and VTA

If the new cartridge has a different height, the **VTA (Vertical Tracking Angle)** must be readjusted. The aim is to position the stylus correctly in the record groove.

1. Place a record, preferably an older one, on the platter and lower the tonearm.
2. Look at it from the side at the same level. The tonearm must be parallel to the record.
3. If the tonearm is lower at the front, lower it at the rear pivot. If it is higher at the front, raise it at the rear pivot.
4. The supplied spacer may also help. It is fitted between the cartridge and headshell.



Adjusting the height at the tonearm pivot

1. Loosen the knurled screw at the tonearm pivot by turning it anticlockwise.
2. Loosen the side screw with the hex key.
3. Adjust the height so that the tonearm is parallel to the record when lowered onto it.
4. Retighten the hex socket screw and secure the knurled screw at the tonearm pivot.

Note

The position of the knurled screw can be used as a reference when adjusting the tonearm height.

There is **no adjustment screw** in the rear hole of the tonearm base.

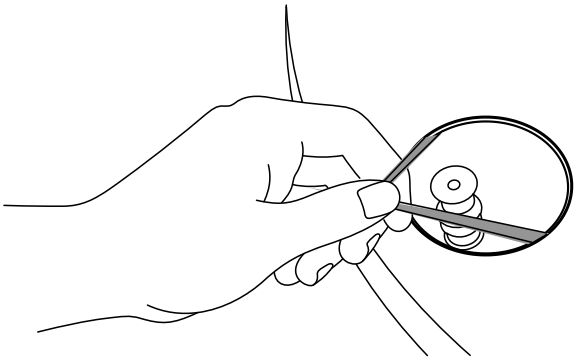
After this work, readjust the anti-skating force.

Replacing the drive belt

The drive belt wears over time and may break. If this happens, replace it with a new one. A replacement drive belt is available from your dealer or customer service.

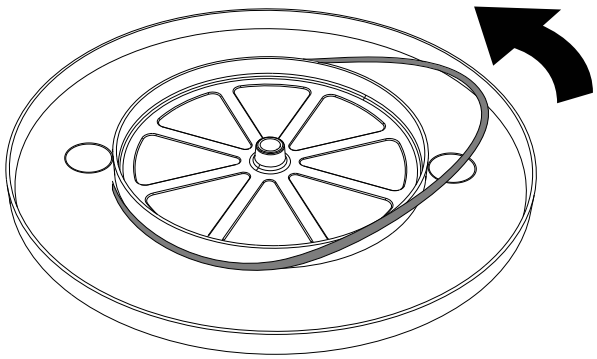
Removing the old belt

1. Switch off the turntable and connected audio device and unplug the power adapter from the socket.
2. Remove the platter mat.
3. Turn the platter so that the motor pulley is visible through the circular hole.
4. Remove the drive belt from the motor pulley.
5. Insert your finger and thumb into the round holes in the platter and lift it off.



Fitting the new belt

1. Turn the platter over and remove the old drive belt.
2. Fit the new belt around the inner circle of the inverted platter.
3. Complete assembly as described under Platter, drive belt and mat.



Troubleshooting

Electrical devices may malfunction without being defective. Use the following information to check whether you can solve the problem yourself.

The platter does not rotate.

Possible cause: The turntable is not switched on.

Solution: Check the on/off button on the rear. It must be pressed in.

The platter rotates, but there is no sound or the sound is too quiet.

Possible cause: The stylus guard is still fitted to the cartridge.

Solution: Remove the stylus guard.

Possible cause: The tonearm has not been lowered onto the record.

Solution: Lower the tonearm.

Possible cause: The connected audio system is set incorrectly.

Solution: Check the audio system settings, for example MC selected instead of MM.

Possible cause: The stylus is damaged.

Solution: Check the stylus and replace it if necessary.

Possible cause: The stylus or cartridge is not adjusted correctly.

Solution: Check the cartridge. Push the stylus fully into place if necessary.

Playback skips: the stylus slides outwards.

Possible cause: Anti-skating is not adjusted correctly.

Solution: Set the anti-skating force slightly lower.

Playback skips: the stylus slides inwards.

Possible cause: Anti-skating is not adjusted correctly.

Solution: Set the anti-skating force slightly higher.

The stylus skips.

Possible cause: The record is warped.

Solution: Replace the record.

Possible cause: The record is scratched.

Solution: Replace the record.

Excessive background noise.

Possible cause: There is dust on the stylus or record.

Solution: Remove the dust.

Rumble.

Possible cause: Vibrations from the floor or nearby speakers are disturbing the turntable.

Solution: Isolate the turntable from vibrations.

Hum.

Possible cause: The ground wire is not connected correctly.

Solution: Check that the ground wire is connected correctly.

Possible cause: Depending on the audio system, connecting the ground wire may cause humming. The wire then has the opposite effect.

Solution: In this case, the ground wire must not be connected.

Further information: Tracking force and anti-skating · Cleaning · Connecting an audio system.

Warranty

The following conditions apply to warranty claims, without restricting your statutory rights:

- Warranty claims can only be made within a maximum period of **2 years** (**1 year in North America and Australia**) from the date of purchase.
- During the warranty period, sonoro audio GmbH will, at its discretion, repair or replace the PLATINUM Signature free of charge to remedy any defects resulting from material or manufacturing faults.
- For warranty enquiries, please contact our customer service. Contact details are available under Document information or at sonoro.com.
- Repair or replacement of the PLATINUM Signature does not start a new warranty period. The warranty period remains 2 years, or 1 year in North America and Australia, from the date of purchase.
- The warranty excludes damage caused by improper use, normal wear and consumption, and defects that have only a minor effect on the value or usability of the PLATINUM Signature. The warranty is also void if repairs or modifications are carried out by anyone other than our authorised service centre.
- This warranty does not restrict or exclude the buyer's right to exercise statutory remedies for defects free of charge.

Declaration of conformity

Manufacturer:

sonoro audio GmbH

Hammer Landstraße 45

41460 Neuss

Germany

Tel. +49 2131 8834-141

Fax +49 2131 7517-599

support@sonoro.com

The **PLATINUM Signature (SO-2200)** complies with the applicable EU directives.

The full text of the EU declaration of conformity is available at:

sonoro.com/support